

## RESIDENT ENGINEER

CPA offers specialist technical services that ensure the product quality agreed with the end client in order to work on prevention and reaction that ensures quality.

We offer a specialised technician available 365 days per year to manage and provide solutions for the following points:

- In situ analysis of claims for the end user.
- Control of rejections in plant.
- Reduction of PPM's.
- Organisation and management of rework.
- Urgent shipment of parts for analysis.
- Monitoring of critical points and modifications.
- Audits.
- Management and coordination of first samples.
- Direct communication with the client.
- Improved client satisfaction.
- Connection between production, logistics and quality for client.
- Optimisation and improvement offerings.
- Daily information provided .

